

Jeff Graham
187 North 3B's & K Rd.
Sunbury, Ohio 43074
(614) 327-4002

EDUCATION

DeVry Institute of Technology
Bachelor of Science in Computer Information Systems
Suma Cum Laude
Grade Point Average: 3.82

SOFTWARE SKILLS

PeopleTools v3.2 thru v8.48	PeopleCode	SQR
Oracle 10g	SQLPlus	PL/SQL
SQL Server 2005	Query Analyzer	T-SQL
UNIX (Digital, HP-UX)	.NET	TOAD

TRAINING

PeopleTools I & II	PeopleCode	SQR Reporting
Lotus Notes Development	Visual Basic	Crystal Enterprise

PROFESSIONAL EXPERIENCE

October 1997

Solution Point Consulting, Inc.
Position: Project Manager/Sr. Consultant
Responsibilities:

Client: American Electric Power (6/4/07 – current)
PeopleSoft Financials 9.0 Upgrade
Role: Senior Developer

PeopleSoft Upgrade 8.0 to 9.0. Analyzed existing customizations and created detailed design documentation for use in Off-shore development. I performed any complex/critical customizations directly. Performed gap analysis and focused on Budgets and Project Costing. I was responsible for unit testing customizations and worked with Business Analysts in System/Integration testing. Customizations involved AppDesigner, AppEngine, SQR, Unix shell scripts, PL/SQL, Component interface, and interface management.

Client: The Longaberger Company (2/5/07 – 5/31/07)
PeopleSoft Order Management
Role: Senior Developer

Created customizations to allow sales consultants to use credit cards. Using Unix/Oracle environment, I was responsible for developing database and online customizations to support the company's new credit card initiative. Online customizations were largely component peoplecode based.

Client: Wendys International (9/2/05 – 1/31/07)
PeopleSoft HR, Payroll
Role: Project Manager

Managed new customizations and reports to support HRIS. Using TSO/mainframe/DB2 environment, I was responsible for managing the

analysis and implementation of new customizations and interfaces to support HR/Payroll needs. Some of my projects were:

- Implement 401K catch-up provisioning for employees 50 and over.
- Implement 401K for crew and shift workers.
- Separation of Tim Horton payroll process in preparation for spin-off.
- Quarterly adjustments to custom employee bonus calculation process.
- Implementation of 3rd-party web-based organization chart software.
- Created process for monitoring Health Savings Accounts.
- General SQR report and PeopleSoft page changes.

Client: Elmers Products (5/1/04 – 9/1/05)

SQL Server, VB.Net, Crystal 10

Role: Lead Technical Developer

Created Trade Spending Tracking System. Utilized SQL Server, VB.Net and Crystal 10 to create a web-based trade promotion tracking system. The system is responsible for managing over 1,000 trade deals every year. The system pulls sales information from SAP and calculates accruals and tracks payments against those deals.

This information helps salespeople and managers better understand where and how their trade dollars are spent. The system allows gives insight on which customers are the most profitable and is used as a sub-ledger in finance.

The system was created using VB.Net, Javascript and Infragistics to create the GUI, with batch processes being handled by Stored Procs. Reporting was handled using Crystal.

Client: The Longaberger Company (10/6/03 – 4/02/04)

PeopleSoft OM, AR

Role: Tuner

Performance & Scalability Tuning. Identified and tuned poorly running processes for Sales Incentive Module (custom), Billing, ACH, RMA, Business Interlink, and Query. Responsible for creating test scenarios and supporting data for process flows to test individual program efficiencies. Also tested simultaneous process scenarios to determine program bottlenecks and dependencies prior to go-live.

After go-live, responsibilities included tuning month-end batch programs and online panels that were running slow.

Tools utilized in process tuning included TOAD, SQL Plus, TKProf, App Engine, Business Interlink, SQR, UNIX scripting, PL/SQL, App Designer components, and QuickTest.

Client: American Electric Power (6/1/01 – 8/31/03)

PeopleSoft Purchasing

Role: Developer

Vendor Spend Analysis. Designed and created interfacing system to Dunn & Bradstreet to cleanup vendor data utilizing PeopleSoft, AppEngine, and SQR's. Created multi-dimensional web reporting system using VB.NET and Oracle that would allow buyers to track purchasing patterns across conglomerate companies. AEP also uses this system to fulfill Federal Minority Spend requirements.

Upgrade PeopleSoft Purchasing from 7.5 to 8. Upgraded modifications made in a previous release to version 8. These

modifications include extensive redesign of the version 8 purchasing process by changing record definitions, page design, application engine processes, and SQR's.

Client: Borden Foods International (9/16/98 – 5/31/01)

Information Systems

U.S. PeopleSoft General Ledger, Accounts Payable Development Team

Role: Technical Lead

Borden ERP. Implemented PeopleSoft v7.5 ERP system for Borden Foods International. Modules installed include: Manufacturing, Order Management, Inventory, Freight, General Ledger, Accounts Receivable, Accounts Payable, and Supply Chain. Additional functionality is being developed for EDI, interface processing, Customer/Deal processing, and planning. Major project responsibilities include:

- Technical/Functional design and development of data conversion from several legacy systems.
- SQR, Crystal, and OLAP report design/development.
- Technical design and development of PeopleSoft modifications at database and Application Designer levels.
- Resolving technical application and platform issues including UNIX scripting, SQL performance tuning, and COBOL/Application Engine bugs.

Data Warehouse. Developed multi-dimensional Oracle database system that allowed users to view inventory, sales and trade information by customer, product, and time dimensions. This system retrieves data from PeopleSoft, VistaCPG, and I2 Demand Planner via database links to seamlessly interface data in a consolidated format. The Sales department could now slice and dice sales and trade information in real time however they choose. The RAS system (Rapid Access System) employed Unix SQL scripting, Power Builder, and Visual Basic for Applications.

ERP Upgrades/New Development. Corrected many performance and system issues in Inventory, Order Management, EDI, Deal Management, and Accounting modules. Developed suite of data integrity queries to allow data owners (users) to validate control-level data in PeopleSoft.

Client: May's Consulting and Evaluation (10/15/99 – 7/31/01)

Engineering and Maintenance

Role: Project Manager

Asset Management System. Lead project to develop application to maintain client asset and evaluation information. This project created a paperless storage system that allowed the client to maintain critical information in a consolidated system and export reports on the web. The RAM system (Roof Asset Management) utilized Visual Basic, SQL Server and Crystal Reports.

This project is currently entering phase 2 where we will be incorporating wireless access via Windows CE to allow engineers to enter roof evaluation data directly onsite.

Client: Borden Foods International (7/1/99 – 9/1/99)

Human Resources

Role: Project Manager

Computer Based Training System. Developed internet based training system for users to learn how to use the Data Warehouse. This project

utilized Macromedia Flash and Java Technology to create an interactive learning experience that included screen-cams, voice-overs, and entertaining animations. The system delivered the interactive training material and tested the users knowledge. Test results and user activity were stored on an Oracle database.

This project was so successful that all future Borden CBTs will conform to this standard.

Client: Grant Hospital (2/1/00 – 3/1/00)

Trauma Department

Wireless Trauma System Study

Role: Consultant

Wireless Trauma System Study. Developed proof-of-concept for Grant Medical System's Trauma department. This model proved that hand-held pen computer devices could effectively integrate into their current database environment wirelessly and provide interns and doctors with a consolidated system for entering their information. Currently Grant will be able to fund this project in September 2001.

Client: Borden Foods International (2/1/01 – 5/31/01)

Human Resources

Role: Project Manager

Corporate Intranet Development. Lead project to develop and maintain corporate intranet for Borden Foods. This site maintains tools to facilitate associate efficiency. Currently the site focuses on Human Resources information. This site incorporates online training materials, phone directories, PowerPoint distribution, and ASP relations.

Client: King Thompson (11/00 – 12/00)

Real Estate Auction Department

Role: Project Manager

Multi-Parcel Auction System. Solution Point has developed a stand-alone system for handling the tricky calculations in multiple parcel auctions. This system tracks bids from various bidders and instantaneously provides the combination that yields the highest yield. King Thompson, along with many other smaller auctioneer groups, has licensed the use of our system. Currently this software has successfully sold over 50MM in real estate transactions and has appeared in many auctioneer related news, radio, and print articles.

Client: American Electric Power (3/1/98 – 9/15/98)

Accounting

Role: Consultant

AIM Project. Assisted in technical development of the General Ledger and Project Costing modules for their PeopleSoft v7.0 Financials System. The development effort utilized Application Designer, SQR, database tuning, and COBOL on an Oracle/Unix platform.

Client: Borden Foods International (10/97 – 2/31/98)

Human Resources

Role: Technical Lead

Multi-National Accounting Project. Implemented the PeopleSoft Financial System for their Canadian Businesses while maintaining U.S. production. The financial system includes a General Ledger, Accounts Payable, Accounts Receivable, and Deduction Management that handles

multi-national currency in multiple languages. Other activities include DBA support, training, and assisting the PeopleSoft HR/Payroll team in creating a General Ledger accounting interface.

Client: Nationwide Insurance(10/97 – 6/98)

Human Resources

Role: Project Manager

Benefits Information Library. Developed an interactive multimedia kiosks that informs employees of their retirement benefits and allows them to plan for the future by creating what-if scenarios.

September 1996 to September 1997

Quick Solutions Incorporated

Consulting Services

Position: Consultant

Responsibilities:

Client: Borden Foods International

Financial Systems

U.S. PeopleSoft General Ledger, Accounts Payable Development Team

Customized PeopleSoft and Oracle to utilize Borden General Ledger chartfields. Modified PeopleSoft tables, views, PeopleCode, Panels, and SQR's to accommodate Borden Food's General Ledger data structures.

Developed interface processor systems that enables efficient inbound and outbound processing from Borden's plants via EDI that can easily be operated by functional users. By utilizing Oracle-triggered processing daemons, SQR's, the Process Scheduler, and PeopleSoft's COBOL Journal Edit and Posting programs, users could easily monitor the automated process of editing and posting journals.

Upgraded PeopleSoft from 5.01 to 5.5. As a result of effective modification documentation early in the project, this upgrade only required standard database/ client executable upgrades and minor modification porting.

Customized mainframe COBOL programs from the J.D. Edwards system to convert account balances into PeopleSoft. This process allowed all Borden Foods' historical accounts and balances to be mechanically loaded into PeopleSoft.

Set up operator security for users and trained Borden security administrators.

Trained Borden support team in developing PeopleSoft customizations.

June 1994 to September 1996

Nationwide Mutual Insurance Company

Human Resources Information Systems

PeopleSoft HRMS Development Team

Position: Developer

Responsibilities:

Developed and Implemented PeopleSoft's Human Resources Management System. By utilizing PeopleTools v5.01, PeopleCode, and the Application Reviewer,

end user screens and Oracle table formats were customized to meet the needs of the customer.

Implemented Benefits Administration System. As one of the first developers to successfully implement the automated benefits system, the Nationwide Insurance Event Maintenance system is being used as a model for other companies.

Upgraded from PeopleSoft 3.21 to 5.01. Implemented standard PeopleSoft database and client systems, as well as, handled upgrade of modifications to records, panels, sqr's.

Created Interfaces and Reports to PeopleSoft. Both outside data was fed into the PeopleSoft system and reports were created via SQR programs.

Designed 20 COBOL programs to convert mainframe hierarchical data to an Oracle Database format. This project provided a wide range of experience ranging from working with business analyst in developing conversion approaches to creating SQL loaders and triggers.